

Ref :. GR/ADV/2015-2016/GHH/01 Dated : 12<sup>th</sup> May 2015

Dear Valued Customer,

As a part of our endeavor to deliver maximum satisfaction to our esteemed customers, GatewayRail has brought in the latest technology into Terminal operations at ICD Garhi Harsaru(Gurgaon). We have introduced new concept of RFID tagging on the top of containers which are gated in, at our terminal, to facilitate the examination process.

All EXIM containers would be given unique RFID tags while entering the Custom Bonded area as security measure.

Apart from that it will be a great help in locating laden boxes inside Container Yard, as compared to the earlier time consuming process of searching boxes in the yard manually. Customers will be given location of container during processing of their Documents at the EXIM Cell counter.

The trials of RFID Tagging technology were done in March'15 and we have got a very good response from the Trade/users.

We would request you to make use of this technology and in case of any queries/feedback, please do write back to us on <a href="mailto:customerservice@gatewayrail.in">customerservice@gatewayrail.in</a>.

Regards, Customer Service Gateway Rail